

Training Services

STS Signals provide a number of Signalling and Telecommunication (S&T) training courses covering our full product range and offering excellent value for money.

Each training course can be tailored to individual customer requirements and provides an initial overview of the respective product, followed by comprehensive instruction covering both installation and maintenance.

Training is normally provided in-house at our UK headquarters in Wimborne, Dorset, or at quality local hotels to accommodate larger numbers of delegates. Courses can also be arranged at customer premises or other convenient venues.

The course fee covers up to 6 delegates and includes course handbooks as appropriate. Delegates are required to pass an examination to receive an Accreditation Certificate.

The following certifiable courses are currently available -

CONCEPT 32 Concentrator Training

A one day (09:30 to 16:30) course providing installation and maintenance training for the full range of STS Signals' concentrator, PETS and mini-concentrator products.

Network Controller, WINDIAGS & Maintenance Terminal Training

A one-day (09:30 to 16:30) course designed for delegates that have previously passed the CONCEPT 32 Concentrator course.

This course provides instruction on the Network Controller product which is used in conjunction with a CONCEPT 32 Concentrator when located remotely from the key panel and requires dual (standby) speech and data routes.

The course also covers the Network Controller configuration and diagnostic software (WINDIAGS) and use of the PC based Maintenance Terminal and software required to monitor, display and archive status, error and alarm messages.

Multi-Access Concentrator Equipment (MACE)

A half-day (09:30 to 12:30) course providing instruction on the MACE system which permits remote telephones to be controlled from a multi-operator control centre.